**Dana Peterson**

Email: DANA.Peterson54@outlook.com

**Objective**

7 Plus years of **QA experience** to obtain a responsible QA position in a progressive organization where I can effectively utilize my expertise and qualifications to develop and improve the Quality Assurance aspect of the company.

**Skills:**

**Testing Tools: HP** **Unified Functional Testing (UFT)**, **HP ALM**, **JIRA** and **SoapUI.**

**Languages**: VB Script, SQL, HTML, CSS, XML, JSON.

**OS**: UNIX, MS DOS, Windows Vista, Windows XP and UNIX.

**Database**: MS SQL Server 2012/2014, Oracle 11g, MS Access

**Microsoft Tools**: MS Word, MS Excel, Power Point, MS Works, and Outlook

**Application Server**: IIS

**MY STRENGTH:**

Extensive understanding and experience on Software Development Life Cycle (**SDLC**) and Agile Methodology, Technical writing and Documentation. Solid understanding of **Software Development Life cycle (SDLC)** and testing processes. Experienced in **HP ALM**, **Unified Functional Testing (UFT)**. **JIRA**, **SoapUI**. Expert in writing and executing **Test Plan, Test cases, Test Scenarios, Test Scripts.** Experienced in gathering and documenting business requirements from client. Experienced in **performing** **Functional, Sanity, Integration, System and User Acceptance test.** Proficient in using different databases including **Oracle 11g, SQL Server and MS Access**. Experienced in using test management and bug reporting tools including **HP** **ALM and JIRA.** Involved in **testing task estimations LOE, review checklists** preparation. Developed automation test scripts using **Unified Functional Testing (UFT)** for creating standard, text, and bitmap, page, and database checkpoints. Tracked defects, **prepared defect matrix**, **defect summary report** and followed issues to completion. **Pro-active, attention to detail**, strong analytical skills. Prepared **Requirement traceability matrix, Test data requirements, Test strategy, Test reports**. Involved in **establishing QA process** and reviewing processes. Actively participated in all phases of the testing cycle including reviews and project status meetings. Skilled in adapting to rapidly changing work environments. Ability to work in a **fast-paced environment** and be self-managed. Possess **excellent communication** and **documentation skills**, **good team player**, and ability to work in multitasked environment.

**Pennsylvania Department of Health**

Harrisburg, PA

Job Title: QA Analyst

November 2017 to Present.

**Application Environment:****HPALM**, **Unified Functional Testing (UFT)**, Java, JSP, JavaScript, JUNIT, VBScript, XML, HTML, DHTML, EXCEL, SQL, PL/SQL, MS Access, SOA, Web Services, Unix and Windows.

**Responsibilities:**

* Created **test plan** and **test cases** from functional specification doc.
* **Manually executed Test cases** and **Test Scripts** after reviewing the business requirement documents.
* Experienced with **HP ALM Site Administration** (**Domain creation, Project Creation, User Creation, maintain user authentication, Allocation of projects to users**).
* Expertise on assigning the Test Cases to the Test Sets in **HP Application Lifecycle Management (ALM)**.
* Analysed Business Requirements and System Specification documents and created Test cases and executed Test cases in **HP ALM**.
* Provided **defect status reports** & **test-case execution reports** on weekly basis using **HP ALM**.
* Worked in **Agile** environment, attended daily morning stand up (**scrum**) meetings, updated daily status on what was done yesterday, what will be done today, and any blocking issues.
* Wrote **SQL** queries for backend testing of the applications.
* Developed test cases and test scripts for Functionality and Regression Testing using **HP** **Unified Functional Testing (UFT).**
* Imported data from the Database to the **Data table** and performed **Data Driven testing** with different Data sets for reports generation module in **Unified Functional Testing (UFT)**.
* Performed **Sanity, Integration, Regression, Black Box** and **System End to End Testing** to verify incremental and existing functionality.
* Involved in project review meetings and discussed on issues, status for tracking the progress with project teams.
* Prepared the test summary reports to bring the results of testing effort to higher management.

**Walgreen Company**

Deerfield, Illinois

Job Title: QA Analyst

January, 2015 to October, 2017

**Environment:** Windows Server, Java, Java Script, HTML, UNIX, SQL, TOAD, Oracle 11g, HP **Unified Functional Testing (UFT)**, **HP ALM** Rational Clear Quest.

**Responsibilities:**

* Developed **test plan** and **test cases** for the Application’s different modules.
* Responsibilities included **Manual GUI Testing, Functional Testing, Integration Testing, Regression Testing, End-to-End Testing, Database Testing and User Acceptance Testing**.
* Automated the **core functionality** of the application using **Unified Functional Testing (UFT)**
* **Insert Object Data Verification Check point** on **Unified Functional Testing (UFT)** automation testing tools.
* **Verify Back end Data** after interacted with front-end Automation Test scripts.
* Used **Unified Functional Testing (UFT) for object repository creation and maintenance**, used **regular expression, data table, checkpoints and recovery scenario.**
* Imported data from the **Database to the Data table** and performed **Data Driven testing** with different Data sets for reports generation module in **Unified Functional Testing (UFT).**
* **Experience Work with JIRA filters, reporting, dashboards and workflows.**
* **Strong Ability to write custom JQL (Jira Query Language).**

**TCF Financial Corporation**

Wayzata, MN

Job Title: Software Test Analyst

February 2012 to December 2014

**Environment:** Windows Server, Java, Java Script, HTML, UNIX, SQL, TOAD, Oracle, Web Logic, HP **Unified Functional Testing (UFT), HP ALM.**

**Responsibilities*:***

* Developed **test plan** and **test cases** for different modules.
* **Developed Manual Test cases** and **test scripts** to **test the functionality** of the application.
* Provided **test results**, **graphs**, and **analysis of application performance data** by email during testing to the application developer and manager.
* Formulated methods to perform **positive and negative testing** against requirements.
* Performed **backend testing using SQL queries**.
* Reported **bugs found during test** using **HP ALM.**
* Conducted **functional, regression, black box** and **system testing**.
* Reviewed **functional design** for **internal product** documentation.
* Documented tests bugs in **HP ALM.**